

Section 1557 ACA

Northern Pines Health Center Nondiscrimination Notice

Discrimination is Against the Law

Northern Pines Health Center complies with applicable Federal civil rights laws and does not discriminate on the

basis of race, color, national origin, age, disability, or sex

(consistent with the scope of sex discrimination

described at (consistent with the scope of sex

discrimination described at 45 CFR § 92.101(a)(2)).

Northern Pines Health Center does not exclude people

or treat them less favorably because of race, color,

national origin, age, disability, or sex.

Northern Pines Health Center:

- Provides people with disabilities reasonable accommodations and free appropriate auxiliary aids and services to communicate

effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Keisha Sexton, Section 1557 Coordinator, at (231) 269-4185.

If you believe that Northern Pines Health Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Keisha Sexton, Section 1557 Coordinator, 11293 N M37 Suite A, Buckley, MI 49620, Phone (231) 269-4185, Fax (231) 269-4461 or Email:

keishasexton@northernpineshealthcenter.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Keisha Sexton, Section 1557 Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil

Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail

or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at

<http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at:

<https://www.northernpineshealthcenter.com/>